



Quest Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.5)

Name of Product: Quest ControlPoint

Report Date: 8-Mar-2024

Evaluation Methods Used: Testing is based on knowledge of general product functionality

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.

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- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Support Electronic Docs: Support Software: Support Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Does not contain Audio and Video Electronic Docs: Software: Authoring Tool:</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Does not contain Audio and Video Electronic Docs: Software: Authoring Tool:</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Does not contain Audio and Video Electronic Docs: Software: Authoring Tool:</p>
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Partially Support Electronic Docs: Support Software: Partially Support Authoring Tool: Not Applicable</p>	<p>Web: Has not been tested with screen reader to confirm Electronic Docs: Software: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Support Electronic Docs: Support Software: Partially Support Authoring Tool: Not Applicable</p>	<p>Web: Has not been tested with screen reader to confirm Electronic Docs: Software: Authoring Tool:</p>
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Support Electronic Docs: Support Software: Support Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Support Electronic Docs: Support Software: Support Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Does not contain Audio Electronic Docs: Software: Authoring Tool:</p>
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: This scenario is not application to the application. Electronic Docs: Software: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: This scenario is not application to the application. Electronic Docs: Software: Authoring Tool:</p>
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: There are no time sensitive inputs Electronic Docs: Software: Authoring Tool:</p>
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: No moving blinking or scrolling content Electronic Docs: Software: Authoring Tool:</p>
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Support Electronic Docs: Support Software: Support Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: There are no skip links and landmarks. There is not a lot of content on any specific screen that warrants this requirement. Electronic Docs: Authoring Tool:</p>
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p>	<p>Web: Support Electronic Docs: Support</p>	<p>Web: Electronic Docs:</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Support Authoring Tool: Not Applicable	Software: Authoring Tool:
<u>2.4.3 Focus Order</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Support Electronic Docs: Partially Support Software: Partially Support Authoring Tool: Not Applicable	Web: There are some pages where the focus is not set automatically when the page is rendered. Input forms follow the tab order. Electronic Docs: Software: Authoring Tool:
<u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Support Electronic Docs: Support Software: Support Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
<u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Support Electronic Docs: Partially Support Software: Partially Support Authoring Tool: Not Applicable	Web: Most strings are stored in resource files. English French and German are supported. Electronic Docs: Software: Authoring Tool:
<u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Support Electronic Docs: Support Software: Support Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
<u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Support Electronic Docs: Support Software: Support Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Support Electronic Docs: Support Software: Support Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Support Electronic Docs: Support Software: Support Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: WCAG 2.0 – Always answer ‘Supports’ Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Supported</p>	<p>For WCAG 2.0 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata.</p>
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Partially Support Software: Partially Support Authoring Tool: Not Applicable</p>	<p>Web: No roles defined just names(Using Telerik and Microsoft controls) Electronic Docs: Software: Authoring Tool:</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: There is no audio content Electronic Docs: Software: Authoring Tool:
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: There is no audio content Electronic Docs: Software: Authoring Tool:
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Support Electronic Docs: Software: Partially Support Authoring Tool: Not Applicable	Web: Some text has insufficient contrast. We don't completely support all the contrast ratios. Electronic Docs: Software: Authoring Tool:
<p><u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Support Electronic Docs: Support Software: Support Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
<p><u>1.4.5 Images of Text</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Support Electronic Docs: Software: Partially Support Authoring Tool: Not Applicable	Web: Logo is image of product name. Electronic Docs: Software: Authoring Tool:
<p><u>2.4.5 Multiple Ways</u> (Level AA) Also applies to:</p>	Web: Partially Support Electronic Docs:	Web: There is no sitemap or list of links to all web pages.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Software: Authoring Tool:	Electronic Docs: Authoring Tool:
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Support Electronic Docs: Support Software: Support Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Support Electronic Docs: Support Software: Support Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Support Electronic Docs: Software: Partially Support Authoring Tool: Not Applicable	Web: Most strings are stored in resource files. English French and German are supported. Electronic Docs: Software: Authoring Tool:
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Support Electronic Docs: Support Software: Support Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 	Web: Support Electronic Docs: Support Software: Support Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Support Mandatory fields are identified but data format is not provided in all cases.</p> <p>Electronic Docs: Partially Support</p> <p>Software: Partially Support</p> <p>Authoring Tool: Not Applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: There are no legal or financial transactions taking place within the application.</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web: Not Applicable
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web: Not Applicable
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web: Not Applicable
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web: Not Applicable
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web: Partially Support	Web: Some text has insufficient contrast. We don't completely support all the contrast ratios.
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web: Not Applicable
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Web: Partially Support	Web: Partially Support
1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: Partially Support	Web: Logo is image of product name.
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: Partially Support	Web: Not all pages support full keyboard navigation.
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web: There are no time sensitive inputs.
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web: When an authenticated session expires, user can't continue the activity without loss of data after re-authenticating.
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web: Support	Web: Support
2.4.8 Location (Level AAA)	Web: Support	Web:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web: Support	Web: Support
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web: Support	Web: Support
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web: Partially Support	Web: Most strings are stored in resource files. English French and German are supported.
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web: Support	Web: Support
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web: Partially Support	Web: Has not been tested with screen reader to confirm
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web: There are no mechanism is available for identifying specific pronunciation of words.
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web: Support	Web: Support
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Web: Support	Web: Support
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web: There are no legal or financial transactions taking place within the application.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Not Applicable	
302.2 With Limited Vision	Not Applicable	
302.3 Without Perception of Color	Not Applicable	
302.4 Without Hearing	Not Applicable	
302.5 With Limited Hearing	Not Applicable	
302.6 Without Speech	Not Applicable	
302.7 With Limited Manipulation	Not Applicable	
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Applicable	

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not applicable	There is no speech output functionality.
402.2.2 Transactional Outputs	Not applicable	There is no speech output functionality.
402.2.3 Speech Delivery Type and Coordination	Not applicable	There is no speech output functionality.
402.2.4 User Control	Not applicable	There is no speech output functionality.
402.2.5 Braille Instructions	Not applicable	There is no speech output functionality.
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not applicable	There is no controlling the volume functionality.
402.3.2 Non-private Listening	Not applicable	There is no controlling the volume functionality.
402.4 Characters on Display Screens	Partially Support	Some text has sans serif font and Characters contrast with their background.
402.5 Characters on Variable Message Signs	Not applicable	There is no Variable Message Signs functionality.
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not applicable	There is no biometrics functionality.
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not applicable	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not applicable	There is no speech output functionality
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
	Support	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Partially Support	

Criteria	Conformance Level	Remarks and Explanations
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not applicable	There is not Tactilely Discernible.
407.3.2 Alphabetic Keys	Partially Support	
407.3.3 Numeric Keys	Partially Support	
407.4 Key Repeat	Support	
407.5 Timed Response	Not applicable	There is no alert visually, as well as by touch or sound for Timed Response.
407.6 Operation	Not applicable	Not applicable
407.7 Tickets, Fare Cards, and Keycards	Not applicable	Not applicable
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not applicable	Not applicable
407.8.1.1 Vertical Plane for Side Reach	Not applicable	Not applicable
407.8.1.2 Vertical Plane for Forward Reach	Not applicable	Not applicable
407.8.2 Side Reach	Not applicable	Not applicable
407.8.2.1 Unobstructed Side Reach	Not applicable	Not applicable
407.8.2.2 Obstructed Side Reach	Not applicable	Not applicable
407.8.3 Forward Reach	Not applicable	Not applicable
407.8.3.1 Unobstructed Forward Reach	Not applicable	Not applicable
407.8.3.2 Obstructed Forward Reach	Not applicable	Not applicable
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not applicable	Not applicable
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not applicable	Not applicable
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not applicable	Not applicable
408.3 Flashing	Not applicable	Not applicable
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not applicable	Not applicable
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not applicable	Not applicable
411 Audible Signals	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
411.1 General	Not applicable	Not applicable
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not applicable	Not applicable
412.2.2 Volume Gain for Non-Wireline ICT	Not applicable	Not applicable
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not applicable	Not applicable
412.3.2 Wireline Handsets	Not applicable	Not applicable
412.4 Digital Encoding of Speech	Not applicable	Not applicable
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not applicable	Not applicable
412.7 Video Communication	Not applicable	Not applicable
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not applicable	Not applicable
412.8.2 Voice and Hearing Carry Over	Not applicable	Not applicable
412.8.3 Signal Compatibility	Not applicable	Not applicable
412.8.4 Voice Mail and Other Messaging Systems	Not applicable	Not applicable
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not applicable	Not applicable
413.1.2 Pass-Through of Closed Caption Data	Not applicable	Not applicable
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not applicable	Not applicable
414.1.2 Other ICT	Not applicable	Not applicable
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not applicable	Not applicable
415.1.2 Audio Description Controls	Not applicable	Not applicable

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not applicable	Just one template (mode) is supported on website for everyone.
502.2.2 No Disruption of Accessibility Features	Not applicable	Just one template (mode) is supported on website for everyone.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not applicable	There is no assistive technology.
502.3.2 Modification of Object Information	Not applicable	There is no assistive technology.
502.3.3 Row, Column, and Headers	Not applicable	There is no assistive technology.
502.3.4 Values	Not applicable	There is no assistive technology.
502.3.5 Modification of Values	Not applicable	There is no assistive technology.
502.3.6 Label Relationships	Not applicable	There is no assistive technology.
502.3.7 Hierarchical Relationships	Not applicable	There is no assistive technology.
502.3.8 Text	Not applicable	There is no assistive technology.
502.3.9 Modification of Text	Not applicable	There is no assistive technology.
502.3.10 List of Actions	Not applicable	There is no assistive technology.
502.3.11 Actions on Objects	Not applicable	There is no assistive technology.
502.3.12 Focus Cursor	Not applicable	There is no assistive technology.
502.3.13 Modification of Focus Cursor	Not applicable	There is no assistive technology.
502.3.14 Event Notification	Not applicable	There is no assistive technology.
502.4 Platform Accessibility Features	Not applicable	There is no assistive technology.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not applicable	Not applicable
503.3 Alternative User Interfaces	Not applicable	Not applicable
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
503.4.2 Audio Description Controls	Not applicable	Not applicable
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	Not applicable
504.2.2 PDF Export	Not applicable	Not applicable
504.3 Prompts	Not applicable	Not applicable
504.4 Templates	Not applicable	Not applicable

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not applicable	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not applicable	
603.3 Accommodation of Communication Needs	Not applicable	