

## On Demand Migration AD Express Onboarding

### Description

The On Demand Migration AD Express Onboarding Services Offering is designed to guide Customer through the steps necessary to start effectively using the On Demand Migration subscription. During the service delivery, customers will be educated regarding the capabilities and usage of the platform in up to three (3) scheduled sessions.

### Approach and Activities

Quest will schedule three (3) sessions of up to two hours each, over the course of 2 weeks to guide Customer through onboarding. The below activities will be completed, though the specific session agenda may vary based on pace of progress.

- **Session 1: ODM Introduction & Planning**
  - Discuss Customer Migration Goals & General Migration Setup
  - Conduct ODMAD Technical Workshop to provide an overview of the platform-
  - Review Common Practices and prerequisites for testing
  - Review Requirements for Workstation Agents
  - Guide Customer through setup of the On Demand Organization
  - Guide Customer through setup of Entra Bulk Provisioning Package (Optional)
  
- **Session 2: ODM Configuration & Testing**
  - Configuration of the Project using the Setup Wizard and Run Workflow
  - Installation of Device Agents
  - Verify Workflow results for Test Users, Groups & Device
  - Test Device Reacl
  - Test device migration
  - Review of Migration Results
  
- **Session 3: Wrap-Up, Q & A and Final Guidance**
  - Review Offline Domain Join functionality (Optional)
  - Provide Guidance for Pilot and Production Migration

### Prerequisites and assumptions

Customer agrees to cooperate with Quest in its delivery of the Services. Customer agrees to the following:

- Customer will ensure that adequate licensing for On Demand platform and Microsoft platform are in place prior to beginning of engagement.
- Customer to commit a technical resource for the working sessions with adequate authority to conduct the migration.
- All activities will be performed remotely utilizing Quest provided web and voice conferencing.
- Customer will collaborate with Quest to schedule sessions within the two weeks following purchase.

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### SKU

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