



Accessibility Conformance Report

WCAG 2.1 and 2.2 Checklist

Name of Product: Active Admin 8.8

Report Date: 2/13/25

Evaluation Methods Used: Accessibility Insights and Microsoft Narrator

Contact: Legal@Quest.com

Terms

The terms used in the Conformance Level information are defined as follows:

Term	Explanation
Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
Partially Supports	Some functionality of the product does not meet the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.
ADTC	Anticipated calendar quarter (and year) when this accessibility feature is expected to be corrected.

WCAG Conformance Levels

Three levels of WCAG conformance exist: A, AA, and AAA. Each level builds on the prior level. To meet level AA, a product must meet all of level A; to meet AAA, a product must meet all of level AA.

Level		Conformance Criteria			
		WCAG 2.0	WCAG 2.1	WCAG 2.2	Total (all versions)
A	Minimum accessibility	25	5	2	32
AA	More accessible	13	7	4	24
AAA	Even more accessible <i>(not applicable to all experiences)</i>	23	5	3	31
Total		61	17	9	86*

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.1.1 – Non-text Content</u>	Text alternatives are provided for non-text content.	Partially Supports		Active Administrator uses some non-standard controls which may not support programmatic control.
<u>1.2.1 – Audio-only and Video-only (Pre-recorded)</u>	A transcript is provided for audio-only content and a transcript or audio description is provided for video-only content.	Not Applicable		Active Administrator does not contain audio or video.
<u>1.2.2 – Captions (Pre-recorded)</u>	Captions are provided for video with audio.	Not Applicable		Active Administrator does not contain audio or video.
<u>1.2.3 – Audio Description or Media Alternative (Pre-recorded)</u>	A transcript and / or audio descriptions are provided for video with audio.	Not Applicable		Active Administrator does not contain audio or video.
<u>1.3.1 – Info and Relationships</u>	Information and content relationships implied by formatting are communicated in text or in a way that works with assistive technology.	Partially Supports		Active Administrator uses some custom controls that are not read by Narrator, and many buttons are read simply as “button” with no indicator on the button’s functionality as well as many input text fields are read simply as “editing”.
<u>1.3.2 – Meaningful Sequence</u>	The reading order of content is meaningful, no matter how a user accesses or consumes it.	Supports		
<u>1.3.3 – Sensory Characteristics</u>	Instructions rely on more than one sense.	Supports		

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.4.1 – Use of Color</u>	Color is not the only way used to distinguish an element, convey meaning, indicate an action, or prompt a response.	Partially Supports		Active Administrator has legacy areas of the product where color is used to indicate change, such as some GPO comparison reports.
<u>1.4.2 – Audio Control</u>	A mechanism is provided to control audio that plays on page automatically for more than three seconds.	Not Applicable		Active Administrator does not contain audio or video.

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.1.1 – Keyboard</u>	All functionality is operable using a keyboard (with exceptions).	Partially Supports		Some product areas require the use of a pointing device. One example is the Settings pulldown menu from the main AA console which can not be navigated with keyboard alone.
<u>2.1.2 – No Keyboard Trap</u>	The focus does not get trapped on any element in keyboard-only navigation.	Partially Supports		Some product areas require the use of a pointing device. One example is the Settings pulldown menu from the main AA console which can not be navigated with keyboard alone.
<u>2.1.4 – Character Key Shortcuts</u>	No single-key shortcuts are used, or a way to turn them off or change them is provided.	Partially Supports		Most Active Administrator dialogs are tab control compatible, but not every command on every dialog has a keyboard shortcut.
<u>2.2.1 – Timing Adjustable</u>	If a page has a time limit, users can turn the time limit off, adjust it, or extend it.	Not Applicable		Active Administrator does not set time limits by content.
<u>2.2.2 – Pause, Stop, Hide</u>	User controls are provided for moving or dynamically changing content.	Not Applicable		Active Administrator does not automatically move content.
<u>2.3.1 – Three Flashes or Below</u>	No content flashes more than three times per second, or the flash is below flash thresholds.	Supports		
<u>2.4.1 – Bypass Blocks</u>	When blocks of content are repeated on multiple pages, a mechanism is provided to bypass / skip them.	Supports		
<u>2.4.2 – Page Titled</u>	Page titles clearly describe the page topic or page purpose.	Supports		

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.4.3 – Focus Order</u>	The tabbing order of the content is meaningful and supports operation.	Partially Supports		Most dialogs and pages support tab ordering but not all content is available with keyboard only controls.
<u>2.4.4 – Link Purpose (In Context)</u>	The purpose of each link can be determined from the link text alone or from the link text and its related context.	Supports		
<u>2.5.1 – Pointer Gestures</u>	A single pointer alternative to complex pointer or touch gestures is provided.	Not Applicable		Active Administrator only uses standard Windows cursors.
<u>2.5.2 - Pointer Cancellation</u>	For functionality that is operated by a single pointer, a way to cancel the pointer input is provided.	Supports		
<u>2.5.3 – Label in Name</u>	The programmatic name contains the text that is presented visually.	Partially Supports		Some user interface buttons and text fields do not properly describe their purpose or functionality to Narrator.
<u>2.5.4 – Motion Actuation</u>	For functions that are triggered by moving a device or by gesturing toward a device, an alternative way of triggering the response is provided.	Partially Supports		Some product areas which are only accessible via a pointing device do not respond to keyboard controls for selection.

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>3.1.1 – Language of Page</u>	Each page has a human language assigned.	Does Not Support		Active Administrator web console does not have a lang attribute assigned.
<u>3.2.1 – On Focus</u>	Interactive elements receiving focus do not trigger any functionality.	Supports		
<u>3.2.2 – On Input</u>	Interactive elements receiving input do not trigger any functionality.	Supports		
<u>3.2.6 – Consistent Help</u>	Help options provided are consistently available and in the same relative place throughout.	Partially Supports		In some areas of the product Help options are in different locations.
<u>3.3.1 – Error Identification</u>	When input error is detected, the user is notified and the error is described.	Supports		
<u>3.3.2 – Labels or Instructions</u>	A persistent visible label and / or instructions are provided for elements that require user input.	Supports		
<u>3.3.7 – Redundant Entry</u>	Information that the user has already entered during a process is made available to them.	Partially Supports		Some controls support previously provided text but not all, such as previously provided credentials in agent configuration wizards.
<u>4.1.1 – Parsing</u>	HTML code is clean and well formed in a way that it can be interpreted by browsers and assistive technology. *Note: Criterion 4.1.1 – Parsing, has been removed in version 2.2 and is considered automatically met for versions 2.1 and 2.0.	Supports		
<u>4.1.2 – Name, Role, Value</u>	All user interface components communicate their accessibility properties and actions to assistive technology.	Partially Supports		Some user interface buttons and text fields do not properly describe their purpose or functionality to Narrator.

WCAG Level AA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.2.4 – Captions (Live)</u>	Synchronized captions are provided for live videos containing audio.	Not Applicable		Active Administrator does not contain audio or video.
<u>1.2.5 – Audio Description (Pre-recorded)</u>	If there is important visual content in a video that is not presented in the accompanying audio, an audio description is provided.	Not Applicable		Active Administrator does not contain audio or video.
<u>1.3.4 – Orientation</u>	Screen orientation is not restricted unless the orientation is considered essential.	Supports		
<u>1.3.5 – Identify Input Purpose</u>	For each form field collecting user information, the purpose of the field is programmatically declared.	Partially Supports		Some controls purposes are not read by Narrator. Some previously provided text is not auto filled.
<u>1.4.3 – Contrast (Minimum)</u>	The contrast ratio between regular-sized, nondecorative text and its background is at least 4.5:1.	Partially Supports		Some elements in the web console violate the contrast ratio criterion, however most are compliant. Tested with Accessibility Cloud Lite.
<u>1.4.4 – Resize Text</u>	Text can be resized up to 200% without loss of content or function.	Partially Supports		Most dialog text adjusts based on Windows text size adjustments. Increasing the text size to maximum however causes some text and buttons to be partially cut off visually.
<u>1.4.5 – Images of Text</u>	Aside from a few specific exceptions, there are no images of text.	Supports		

WCAG Level AA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.4.10 – Reflow</u>	Content presentation is responsive and doesn't require scrolling in two dimensions.	Partially Supports		Some dialogs do require scrolling vertically or horizontally depending on information returned.
<u>1.4.11 – Non-Text Contrast</u>	The contrast ratio between non-text elements (including any states) and their background is at least 3:1.	Partially Supports		Some elements in main console and some in the web console do not meet the contrast criterion. Most do. Tested with Accessibility Cloud Lite.
<u>1.4.12 – Text Spacing</u>	Text spacing can be overridden to improve the reading experience.	Partially Supports		Some web reports and dialogs in web console suffer from layout issues when adjusting text spacing. Text is available but requires scrolling.
<u>1.4.13 – Content on Hover Focus</u>	When additional content is presented on hover or on focus, the new content is persistent and dismissable.	Partially Supports		Not every UI or web page location has hover support.
<u>2.4.5 – Multiple Ways</u>	There is more than one way to reach each page.	Supports		
<u>2.4.6 – Headings and Labels</u>	Headings and labels are clear and descriptive.	Supports		
<u>2.4.7 – Focus Visible</u>	Keyboard focus is clear and visible.	Supports		
<u>2.4.11 – Focus Not Obscured (Minimum)</u>	When an actionable element receives focus, at least a portion of it remains visible.	Supports		
<u>2.5.7 – Dragging Movements</u>	If any part of a website requires a dragging movement, an alternative means of dragging, such as tapping or clicking, is provided.	Supports		

WCAG Level AA checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.5.8 – Target Size (Minimum)</u>	The size of a target is at least 24 by 24 CSS pixels (with exceptions).	Supports		
<u>3.1.2 – Language of Parts</u>	Assistive technology can distinguish and reflect when the human language on a page changes.	Does Not Support		Active Administrator is only available in English, however the web console is missing a lang attribute.
<u>3.2.3 – Consistent Navigation</u>	Navigational elements are consistently displayed, including their location and the order of their content.	Supports		
<u>3.2.4 – Consistent Identification</u>	Components with the same functionality are consistently identified.	Supports		
<u>3.3.3 – Error Suggestion</u>	Users receive helpful / specific suggestions when they make errors.	Supports		
<u>3.3.4 – Error Prevention (Legal, Financial, Data)</u>	When users enter financial or legal data, submissions are reversible, and data is checked and confirmed before submission is finalized.	Not Applicable		Active Administrator is not designed for this type of data.
<u>3.3.8 – Accessible Authentication (Minimum)</u>	When a cognitive function test is used to authenticate a user, an alternative way to authenticate, or a help mechanism to complete the authentication is provided..	Not Applicable		Application uses windows authentication and does not use cognitive function tests.
<u>4.1.3 – Status Messages</u>	Status messages can be presented to the user by assistive technology without receiving focus.	Partially Supports		Some status messages such as the soap popup messages when configuring an AD health check in the web console will not be read by Narrator without receiving focus.

WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.2.6 – Sign Language (Pre-recorded)</u>	Sign-language interpretation of audio is provided for pre-recorded videos.	Not Applicable		Active Administrator does not contain audio or video.
<u>1.2.7 – Extended Audio Description (Pre-recorded)</u>	Videos without sufficient pauses for audio description are extended so that audio descriptions can be added.	Not Applicable		Active Administrator does not contain audio or video.
<u>1.2.8 – Media Alternative (Pre-recorded)</u>	A text alternative, like a descriptive transcript, is provided for all pre-recorded video with audio.	Not Applicable		Active Administrator does not contain audio or video.
<u>1.2.9 – Audio-only (Live)</u>	Live text captioning or a transcript is provided for live audio.	Not Applicable		Active Administrator does not contain audio or video.
<u>1.3.6 – Identify Purpose</u>	The purpose of elements is programmatically declared by adding semantics or metadata.	Partially Supports		Most but not all UI elements programmatically declare their purpose with Narrator.
<u>1.4.6 – Contrast (Enhanced)</u>	The contrast ratio between regular-sized, non-decorative text and its background is at least 7:1.	Does Not Support		Some text in the Console and many text areas in the web console do not meet this criterion. Tested with Accessibility Cloud Lite.
<u>1.4.7 – Low or No Background Audio</u>	Audio contains little to no background noise, or background noise can be turned off.	Not Applicable		Active Administrator does not contain audio or video.
<u>1.4.8 – Visual Presentation</u>	Users can adjust a range of presentation options.	Partially Supports		Most text in the product can be re-sized using windows scaling.
<u>1.4.9 – Images of Text (No Exception)</u>	There are no images of text.	Supported		


WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.1.3 – Keyboard (No Exception)</u>	All page functionality is operable using a keyboard (with no exceptions).	Does Not Support		Most dialogs and web pages support keyboard controls, but some do not. This rule is for no exceptions.
<u>2.2.3 – No Timing</u>	With the exception of real-time events, no content requires timed interaction.	Supported		
<u>2.2.4 – Interruptions</u>	Interruptions can be postponed, suppressed, or configured.	Does Not Support		The soap popups in the web console for AD health checks are the only example of interruptions provided by Active Administrator but they cannot be configured or postponed.
<u>2.2.5 – Re-authenticating</u>	User data is saved when re-authenticating.	Supported		
<u>2.2.6 – Timeouts</u>	Users are warned when extended inactivity could cause data loss.	Not Applicable		Active Administrator does not control for console user inactivity.
<u>2.3.2 – Three Flashes</u>	No content flashes more than three times per second.	Supported		
<u>2.3.3 – Animation from Interactions</u>	If an animation is triggered by a user interaction, users can stop the animation.	Supported		
<u>2.4.8 – Location</u>	Users can orient themselves within a set of pages.	Supported		
<u>2.4.9 – Link Purpose (Link Only)</u>	Every link's purpose is clear from its text.	Supported		

WCAG Level AAA Checklist

<u>2.4.10 – Section Headings</u>	Content is broken up by section headings.	Supported		
<u>2.4.12 – Focus Not Obscured (Enhanced)</u>	When an actionable element receives focus, the entire component is visible.	Supported		

WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.4.13 – Focus Appearance</u> 	Focus indicators have sufficient color contrast and are sized to be clearly visible.	Not Applicable		Active Administrator uses standard windows pointers universally.
<u>2.5.5 – Target Size</u>	The size of the target for pointer inputs is at least 44 x 44 CSS pixels.	Not Supported		Active Administrator uses standard windows pointers universally.
<u>2.5.6 – Concurrent Input Mechanism</u>	Input is not restricted to a specific modality (like keyboard only or touch only).	Not Supported		Some user controls can only have their values set by a mouse click.

WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>3.1.3 – Unusual Words</u>	Words or phrases that are ambiguous or unfamiliar are defined.	Supported		
<u>3.1.4 – Abbreviations</u>	Abbreviations are explained or offered in expanded form close by.	Partially Supported		In many cases throughout documentation the initial use of an abbreviated word is fully spelled out, but acronyms are followed, such as Group Policy Objects / GPOs. There are exceptions to this in some of the more technical areas.
<u>3.1.5 – Reading Level</u>	Content is provided at an eighth grade reading level, or an alternative version at or below an eighth grade reading level is provided.	Does Not Support		Multiple samplings from product text and documentation tested consistently above 8 th grade per both the Fry Readability grade Level and the Flesch-Kinkaid Grade level assessments.
<u>3.1.6 – Pronunciation</u>	Words that are hard to pronounce are clarified nearby.	Does Not Support		There are no pronunciation suggestions anywhere in the product.
<u>3.2.5 – Change on Request</u>	Content on the page doesn't change unless users initiate it.	Partially Supported		Some areas of the web console have screens which scroll through displaying different data sets, the scrolling frequency is configurable.
<u>3.3.5 – Help</u>	Contextual instructions or cues are provided to help users complete and submit forms.	Partially Supports		Some text input fields do not have tooltips or explanations.
<u>3.3.6 – Error Prevention (All)</u>	For any form where a user submits information, the user can reverse, verify, or confirm changes or deletions.	Partially Supported		Most user configurable data can be reversed, confirmed, or verified except for the Encryption Passphrase in the Server Configuration Wizard, which once set cannot be viewed.

WCAG Level AAA Checklist

<u>3.3.9 – Accessible Authentication (Enhanced)</u>	When a cognitive function test is used to authenticate a user, at least one other authentication method is available which is not a cognitive function test.	Not Applicable		Active Administrator does not use cognitive function tests.
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