erwin Data Intelligence Suite Prepaid Data Quality Enterprise Enablement Package

Overview

The erwin Data Intelligence Suite (DIS) **Data Quality Enterprise Enablement Package** is a tailored implementation package designed to assist the Customer with the deployment, configuration, and implementation of the Data Quality Enterprise version of the Data Quality component (Gold or higher DQ Module).

NOTES:

- The DQ Enterprise Enablement Package includes installation of the DQ Module in one environment only (i.e., Production or Development/UAT) for an already deployed (and configured) installation of the DIS.
- Installation of the DIS is not included in the DQ Enterprise Enablement Package.

The **DQ Enterprise Enablement Package** implements the following stages:

- Technical Discovery: Verify prerequisites, architecture, and environment to support the installation and deployment of the DQ Module.
- Installation: Install the DQ Module on an existing installation of the DIS. This requires an additional server in the architecture configuration.
- Requirements Gathering and Analysis: Interactive and iterative gathering of Customer data quality requirements, both within the DQ Module and with the DIS.
- Implementation: Fully configure the DQ Module, as licensed, including the three (3) included connectors in the customer environment plus up to one (1) additional custom connector (purchased separately).
- Knowledge Transfer: Provide knowledge transfer in the use and configuration of the DQ Module, including the connection of up to four (4) connectors.

The benefits of leveraging the erwin **DQ Enterprise Enablement Package** include:

- Minimize the effort and complexity in installing and deploying the DQ Module quickly and effectively.
- Efficient implementation of the DQ Module and the selected connectors based on Customer's use cases.
- Learn best practices to ensure your solution is optimally configured and maintained.

Activities Description

The erwin Enterprise Services team will work with the relevant Customer stakeholders and subject matter experts to deploy and configure the DQ Module within Customer's infrastructure and ensure the most effective implementation within a predefined time period. The activities described below may vary based on:

- The complexity of Customer's infrastructure, existing DIS deployment and configuration
- Overall deployment and setup of the selected data sources (including size, deployment complexity and security)

Technical Discovery

Our infrastructure specialists and technical consultants will:

- Provide detailed infrastructure and other prerequisites requirements, specific to the DQ Module.
- Provide knowledge support to Customer infrastructure team.
- Review and validate the proposed infrastructure and other prerequisites (including the appropriate version of the DIS).
- Review security policies and document access requirements.

Installation

Our infrastructure specialist(s) and technical consultants will support Customer in:

- Installing the DQ Module
- Implementing the base functionality configuration (including authentication)
- Ensure connectivity with the Data Intelligence Suite
- Any fee amount associated with this SKU expires within one (1) year of the date of purchase of this SKU. Any Prepaid Days unused after twelve (12) months from the date of purchase of this SKU shall expire without the right of refund

Requirements Gathering and Analysis

The designated erwin consultant will work with the key Customer stakeholders through an interactive workshop (up to 90 minutes) to:

- Document the systems the DQ Module will connect and assess.
- Document the exact data quality requirements for reports and other dashboards.
- Identify links with the corresponding DIS implementation.

Implementation

Once requirements are validated the erwin PSO (Enterprise Services Organization) will proceed with the following activities:

- Deploy and configure up to four (4) licensed connectors.
- Configure the required and mutually agreed-upon reports/dashboards.
- Configure the connectivity between the DQ Module and the DIS.

erwin PSO will perform sample data quality scans to test the connectivity and performance of the connectors and help, together with the Quest Support Desk, with the resolution of any issues identified.

Knowledge Transfer

Our technical consultants will ensure that Customer designated infrastructure and technical team(s):

- Are provided the necessary information and knowledge regarding the use and administration of the erwin Data Intelligence Suite Data Quality module
- Understand the various data quality component elements and their relationships within the erwin Data Intelligence Suite
- Best practices for installation of the DQ Module

Following the full configuration of the DQ Module, computer-based training modules will be provided to cover the following aspects of the DQ Module:

- Configuration (including connectors setup, dashboards and reports etc.)
- Administration

Project Management Support

Throughout the project, erwin PSO will assign a designated Project Manager. The role of the Project Manager is to:

- Develop, jointly with Customer's team, the detailed project implementation plan and monitor/ support it to conclusion.
- Ensure the right resources attend the right sessions at the right time and manage overall scheduling.
- Collate and produce the agreed project implementation reports detailing milestones, risks, controls, and other implementation elements.
- Coordinate and monitor the development, deployment, and testing of any custom DQ Connectors purchased.
- Monitor and escalate any support tickets needed.

Conditions and Limitations

Conditions

Customer must already have a compatible version of the Data Intelligence Suite (DIS) installed in accordance with applicable documentation prior to performance of the Enterprise package.

- Currently the Enterprise DQ Modules are only available on DIS versions v14.x and above.

Limitations

- The Enterprise package is limited to the configuration of four (4) DQ connectors.
- Scope of services assume just one DI Suite environment implementation.
- Any fee amount associated with this SKU expires within one (1) year of the date of purchase of this SKU.

Prerequisites and Assumptions

Customer should receive the prerequisites document prior to or at the time of delivery of the erwin Data Quality license that details various customer dependencies such as firewall ports, certificates, and accounts. Failure to complete or meet these prerequisites and any prerequisites, conditions, limitations, or assumptions listed herein will result in delays which may mean the above activities cannot be performed. The erwin team is not responsible for any delay in schedule or milestone delivery that may result from such failures or from the assumptions below not being met.

- All service activity sessions are to be completed within a two (2) business week period not to exceed a total of 24 hours of erwin PSO level of effort.
- Services do not include Travel & Expenses. Travel & Expenses will have an additional cost if incurred solely due to a request by Customer and will be invoiced at cost. All travel must be preplanned through project management.
- Customer will ensure the target environment meets or exceeds the hardware and operating environment software minimum specifications outlined in the installation guide.

- If Customer desires the erwin team to perform the physical installation, then Customer will ensure all VPN access, VDI/desktop access, standard and privileged accounts, and all other required connectivity is in place so that the erwin team's activities can be completed remotely, and the erwin team will not be responsible for any delay or inability to perform the activities to the extent caused by Customer's internal requirements to provide such access to the team. Otherwise, the erwin team will guide Customer IT resources through the defined phases
- Customer will ensure relevant business and technical resources are identified and available to participate in defined phases, answer questions, and complete validation as scheduled or needed.

SKU

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