



Accessibility Conformance Report

WCAG 2.1 and 2.2 Checklist

Name of Product: *Sensitive Content Manager*

Report Date: *February 2025*

Evaluation Methods Used: *Color Contrast Analyser, Angular-ESLint, Accessibility Insights for Web*

Contact: Legal@Quest.com

Terms

The terms used in the Conformance Level information are defined as follows:

Term	Explanation
Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
Partially Supports	Some functionality of the product does not meet the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.
ADTC	Anticipated calendar quarter (and year) when this accessibility feature is expected to be corrected.

WCAG Conformance Levels

Three levels of WCAG conformance exist: A, AA, and AAA. Each level builds on the prior level. To meet level AA, a product must meet all of level A; to meet AAA, a product must meet all of level AA.

Level		Conformance Criteria			
		WCAG 2.0	WCAG 2.1	WCAG 2.2	Total (all versions)
A	Minimum accessibility	25	5	2	32
AA	More accessible	13	7	4	24
AAA	Even more accessible <i>(not applicable to all experiences)</i>	23	5	3	31
Total		61	17	9	86*

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.1.1 – Non-text Content</u>	Text alternatives are provided for non-text content.	Partially Supports		Many icons and non-text controls do not have appropriate text alternatives
<u>1.2.1 – Audio-only and Video-only (Pre-recorded)</u>	A transcript is provided for audio-only content and a transcript or audio description is provided for video-only content.	Not Applicable		No Audio/Video included in the application
<u>1.2.2 – Captions (Pre-recorded)</u>	Captions are provided for video with audio.	Not Applicable		No Audio/Video included in the application
<u>1.2.3 – Audio Description or Media Alternative (Pre-recorded)</u>	A transcript and / or audio descriptions are provided for video with audio.	Not Applicable		No Audio/Video included in the application
<u>1.3.1 – Info and Relationships</u>	Information and content relationships implied by formatting are communicated in text or in a way that works with assistive technology.	Partially Supports		There are labels that are not associated correctly or the information presented to screen reader users is not equivalent, there is limited use of ARIA landmarks and elements.
<u>1.3.2 – Meaningful Sequence</u>	The reading order of content is meaningful, no matter how a user accesses or consumes it.	Partially Supports		Some layout tables don't render correctly when the screen is resized. Generally the DOM order follows the visual order.
<u>1.3.3 – Sensory Characteristics</u>	Instructions rely on more than one sense.	Supports		Whenever images are used to convey information, the equivalent text is also supplied

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.4.1 – Use of Color</u>	Color is not the only way used to distinguish an element, convey meaning, indicate an action, or prompt a response.	Supports		Color and text is used in most cases.
<u>1.4.2 – Audio Control</u>	A mechanism is provided to control audio that plays on page automatically for more than three seconds.	Not Applicable		No Audio/Video included in the application

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.1.1 – Keyboard</u>	All functionality is operable using a keyboard (with exceptions).	Partially Supports		Keyboard is mostly supported but there are areas of the application that need a pointing device. Tab stops may not all be properly indexed
<u>2.1.2 – No Keyboard Trap</u>	The focus does not get trapped on any element in keyboard-only navigation.	Supports		Dialog box events stay within the dialog. user can tab stop to the Cancel or Close button and press it.
<u>2.1.4 – Character Key Shortcuts</u>	No single-key shortcuts are used, or a way to turn them off or change them is provided.	Does Not Support		There are no keyboard shortcuts in the application
<u>2.2.1 – Timing Adjustable</u>	If a page has a time limit, users can turn the time limit off, adjust it, or extend it.	Not Applicable		No timing functionality is provided in the application.
<u>2.2.2 – Pause, Stop, Hide</u>	User controls are provided for moving or dynamically changing content.	Not Applicable		No Audio/Video included in the application
<u>2.3.1 – Three Flashes or Below</u>	No content flashes more than three times per second, or the flash is below flash thresholds.	Not Applicable		No Audio/Video included in the application
<u>2.4.1 – Bypass Blocks</u>	When blocks of content are repeated on multiple pages, a mechanism is provided to bypass / skip them.	Partially Supports		Users cannot bypass blocks or regions. The application contains a menu navigation system and then the main content area. there are not many links to skip over.
<u>2.4.2 – Page Titled</u>	Page titles clearly describe the page topic or page purpose.	Supports		

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.4.3 – Focus Order</u>	The tabbing order of the content is meaningful and supports operation.	Partially Supports		The tab stops are not implemented consistently
<u>2.4.4 – Link Purpose (In Context)</u>	The purpose of each link can be determined from the link text alone or from the link text and its related context.	Supports		
<u>2.5.1 – Pointer Gestures</u>	A single pointer alternative to complex pointer or touch gestures is provided.	Not Applicable		Touch Screens are out of scope for On Demand
<u>2.5.2 - Pointer Cancellation</u>	For functionality that is operated by a single pointer, a way to cancel the pointer input is provided.	Not Applicable		Touch Screens are out of scope for On Demand
<u>2.5.3 – Label in Name</u>	The programmatic name contains the text that is presented visually.	Partially Supports		Not all elements have the label correctly setup, ARIA labeling techniques are not applied correctly
<u>2.5.4 – Motion Actuation</u>	For functions that are triggered by moving a device or by gesturing toward a device, an alternative way of triggering the response is provided.	Not Applicable		

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>3.1.1 – Language of Page</u>	Each page has a human language assigned.	Supports		all pages have the lang="en" tag.
<u>3.2.1 – On Focus</u>	Interactive elements receiving focus do not trigger any functionality.	Supports		
<u>3.2.2 – On Input</u>	Interactive elements receiving input do not trigger any functionality.	Supports		
<u>3.2.6 – Consistent Help</u>	Help options provided are consistently available and in the same relative place throughout.	Supports		All help and support links are available from the same place on the side nav.
<u>3.3.1 – Error Identification</u>	When input error is detected, the user is notified and the error is described.	Partially Supports		The application generally uses the ARIA elements provided by the angular and material libraries.
<u>3.3.2 – Labels or Instructions</u>	A persistent visible label and / or instructions are provided for elements that require user input.	Partially Supports		There are some labels, regions and controls which are not marked up with ARIA elements to describe them.
<u>4.1.1 – Parsing</u>	HTML code is clean and well formed in a way that it can be interpreted by browsers and assistive technology. *Note: Criterion 4.1.1 – Parsing, has been removed in version 2.2 and is considered automatically met for versions 2.1 and 2.0.	Supports		
<u>4.1.2 – Name, Role, Value</u>	All user interface components communicate their accessibility properties and actions to assistive technology.	Partially Supported		Not all elements follow the standard.

WCAG Level AA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.2.4 – Captions (Live)</u>	Synchronized captions are provided for live videos containing audio.	Not Applicable		No Audio/Video included in the application
<u>1.2.5 – Audio Description (Pre-recorded)</u>	If there is important visual content in a video that is not presented in the accompanying audio, an audio description is provided.	Not Applicable		No Audio/Video included in the application
<u>1.3.4 – Orientation</u>	Screen orientation is not restricted unless the orientation is considered essential.	Not Applicable		Only Major latest web browsers (Chrome, Edge, Firefox) are supported, no mobile or smaller resolution is supported.
<u>1.3.5 – Identify Input Purpose</u>	For each form field collecting user information, the purpose of the field is programmatically declared.	Partially Supports		Controls are marked up with ARIA mark up for assistive technology However the type text is used widely and the autocomplete attribute is not much used
<u>1.4.3 – Contrast (Minimum)</u>	The contrast ratio between regular-sized, nondecorative text and its background is at least 4.5:1.	Partially Supports		Most controls, text and buttons have the standard contrast ratio
<u>1.4.4 – Resize Text</u>	Text can be resized up to 200% without loss of content or function.	Partially Supports		Mostly, but there are a couple of pages that will change the layout and text is overlapped. Generally the resizing to 200% is supported
<u>1.4.5 – Images of Text</u>	Aside from a few specific exceptions, there are no images of text.	Supports		The only images we have are icons that identify the menus and actions, which have the text equivalent as well

WCAG Level AA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.4.10 – Reflow</u>	Content presentation is responsive and doesn't require scrolling in two dimensions.	Partially Supports		Most pages use a vertical scroll but when resized, the page may need to scroll horizontally as well.
<u>1.4.11 – Non-Text Contrast</u>	The contrast ratio between non-text elements (including any states) and their background is at least 3:1.	Partially Supports		Menus have a different color but groups of controls within a page are mostly in the same contrast and do not meet the 3:1 contrast ratio
<u>1.4.12 – Text Spacing</u>	Text spacing can be overridden to improve the reading experience.	Does Not Support		
<u>1.4.13 – Content on Hover Focus</u>	When additional content is presented on hover or on focus, the new content is persistent and dismissable.	Partially Supports		Most tool tips that are displayed on hover are dismissed when the user moves away from the underlying control
<u>2.4.5 – Multiple Ways</u>	There is more than one way to reach each page.	Does Not Support		Pages are only available via the menu. There is no site map or search implemented as it is not relevant to this application
<u>2.4.6 – Headings and Labels</u>	Headings and labels are clear and descriptive.	Supports		
<u>2.4.7 – Focus Visible</u>	Keyboard focus is clear and visible.	Partially Supports		Not all controls clearly show the focus style

WCAG Level AA Checklist

<u>2.4.11 – Focus Not Obscured (Minimum)</u>	When an actionable element receives focus, at least a portion of it remains visible.	Supports		
<u>2.5.7 – Dragging Movements</u>	If any part of a website requires a dragging movement, an alternative means of dragging, such as tapping or clicking, is provided.	Not Applicable		


WCAG Level AA checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.5.8 – Target Size (Minimum)</u>	The size of a target is at least 24 by 24 CSS pixels (with exceptions).	Supports		
<u>3.1.2 – Language of Parts</u>	Assistive technology can distinguish and reflect when the human language on a page changes.	Not Applicable		Only English language supported in the web pages content.
<u>3.2.3 – Consistent Navigation</u>	Navigational elements are consistently displayed, including their location and the order of their content.	Supports		
<u>3.2.4 – Consistent Identification</u>	Components with the same functionality are consistently identified.	Supports		
<u>3.3.3 – Error Suggestion</u>	Users receive helpful / specific suggestions when they make errors.	Partially Supports		Not all errors provide good suggestions to resolution yet
<u>3.3.4 – Error Prevention (Legal, Financial, Data)</u>	When users enter financial or legal data, submissions are reversible, and data is checked and confirmed before submission is finalized.	Supports		There are no legal, financial transaction pages/forms to be filled in the application
<u>3.3.8 – Accessible Authentication (Minimum)</u>	When a cognitive function test is used to authenticate a user, an alternative way to authenticate, or a help mechanism to complete the authentication is provided..	Supports		We completely rely on Entra ID for authentication which already provides several user accessible means to authenticate
<u>4.1.3 – Status Messages</u>	Status messages can be presented to the user by assistive technology without receiving focus.	Do Not Support		
<u>2.5.8 – Target Size (Minimum)</u>	The size of a target is at least 24 by 24 CSS pixels (with exceptions).	Supports		


WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.2.6 – Sign Language (Pre-recorded)</u>	Sign-language interpretation of audio is provided for pre-recorded videos.	Not Applicable		No Audio/Video included in the application
<u>1.2.7 – Extended Audio Description (Pre-recorded)</u>	Videos without sufficient pauses for audio description are extended so that audio descriptions can be added.	Not Applicable		No Audio/Video included in the application
<u>1.2.8 – Media Alternative (Pre-recorded)</u>	A text alternative, like a descriptive transcript, is provided for all pre-recorded video with audio.	Not Applicable		No Audio/Video included in the application
<u>1.2.9 – Audio-only (Live)</u>	Live text captioning or a transcript is provided for live audio.	Not Applicable		No Audio/Video included in the application
<u>1.3.6 – Identify Purpose</u>	The purpose of elements is programmatically declared by adding semantics or metadata.	Do Not Support		We are not using ARIA landmarks yet.
<u>1.4.6 – Contrast (Enhanced)</u>	The contrast ratio between regular-sized, non-decorative text and its background is at least 7:1.	Partially Supports		
<u>1.4.7 – Low or No Background Audio</u>	Audio contains little to no background noise, or background noise can be turned off.	Not Applicable		No Audio/Video included in the application
<u>1.4.8 – Visual Presentation</u>	Users can adjust a range of presentation options.	Do Not Support		
<u>1.4.9 – Images of Text (No Exception)</u>	There are no images of text.	Supports		

WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.1.3 – Keyboard (No Exception)</u>	All page functionality is operable using a keyboard (with no exceptions).	Partially Supports		
<u>2.2.3 – No Timing</u>	With the exception of real-time events, no content requires timed interaction.	Supports		
<u>2.2.4 – Interruptions</u>	Interruptions can be postponed, suppressed, or configured.	Supports		
<u>2.2.5 – Re-authenticating</u>	User data is saved when re-authenticating.	Does Not Support		
<u>2.2.6 – Timeouts</u>	Users are warned when extended inactivity could cause data loss.	Supports		
<u>2.3.2 – Three Flashes</u>	No content flashes more than three times per second.	Not Applicable		
<u>2.3.3 – Animation from Interactions</u>	If an animation is triggered by a user interaction, users can stop the animation.	Not Applicable		
<u>2.4.8 – Location</u>	Users can orient themselves within a set of pages.	Supports		
<u>2.4.9 – Link Purpose (Link Only)</u>	Every link’s purpose is clear from its text.	Supports		
<u>2.4.10 – Section Headings</u>	Content is broken up by section headings.	Partially Supports		Not all sections are labelled
<u>2.4.12 – Focus Not Obscured</u> (Enhanced) 	When an actionable element receives focus, the entire component is visible.	Supports		

WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.4.13 – Focus Appearance</u> 	Focus indicators have sufficient color contrast and are sized to be clearly visible.	Partially Supports		
<u>2.5.5 – Target Size</u>	The size of the target for pointer inputs is at least 44 x 44 CSS pixels.	Partially Supports		
<u>2.5.6 – Concurrent Input Mechanism</u>	Input is not restricted to a specific modality (like keyboard only or touch only).	Supports		

WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>3.1.3 – Unusual Words</u>	Words or phrases that are ambiguous or unfamiliar are defined.	Partially Supports		There are many tooltips in the system but there may be more opportunities to clarify terms.
<u>3.1.4 – Abbreviations</u>	Abbreviations are explained or offered in expanded form close by.	Not Applicable		We tend to avoid using abbreviations
<u>3.1.5 – Reading Level</u>	Content is provided at an eighth grade reading level, or an alternative version at or below an eighth grade reading level is provided.	Supports		Documentation and all text inside the app is always reviewed and approved by tech writers to be as simple and straightforward as possible.
<u>3.1.6 – Pronunciation</u>	Words that are hard to pronounce are clarified nearby.	Not Applicable		
<u>3.2.5 – Change on Request</u>	Content on the page doesn't change unless users initiate it.	Partially Supports		We have some pages where we do polling for data to get the latest events, that will refresh the page.
<u>3.3.5 – Help</u>	Contextual instructions or cues are provided to help users complete and submit forms.	Supports		
<u>3.3.6 – Error Prevention (All)</u>	For any form where a user submits information, the user can reverse, verify, or confirm changes or deletions.	Supports		
<u>3.3.9 – Accessible Authentication (Enhanced)</u>	When a cognitive function test is used to authenticate a user, at least one other authentication method is available which is not a cognitive function test.	Supports		We rely on Microsoft Active Directory for authentication which already provides several user accessible means to authenticate