Quest

Migrator for Notes to Exchange Accessibility Report (2025)Accessibility Conformance Report

WCAG 2.1 and 2.2 Checklist

Name of Product: Migrator for Notes to Exchange

Report Date: January 27, 2025

Evaluation Methods Used: Testing based on general product knowledge and reference to analysis previously performed for

earlier product versions, and use of NVDA as a screen reader for thick-client UI elements.

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Terms

The terms used in the Conformance Level information are defined as follows:

Term	Explanation
Supports	The functionality of the product has at least one method that meets the criterion without known
	defects or meets with equivalent facilitation.
Partially Supports	Some functionality of the product does not meet the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA
	criteria.
ADTC	Anticipated calendar quarter (and year) when this accessibility feature is expected to be corrected.



WCAG Conformance Levels

Three levels of WCAG conformance exist: A, AA, and AAA. Each level builds on the prior level. To meet level AA, a product must meet all of level A; to meet AAA, a product must meet all of level AA.

		Conformance Criteria					
	Level	WCAG 2.0	WCAG 2.1	WCAG 2.2	Total (all versions)		
А	Minimum accessibility	25	5	2	32		
AA	More accessible	13	7	4	24		
AAA	Even more accessible (not applicable to all experiences)	23	5	3	31		
	Total	61	17	9	86*		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.1.1 – Non-text Content	Text alternatives are provided for non-text content.	Supports		Supported in main thick-client UI. Migrator for Notes to Exchange's log viewer interface provides textual information from Web based content which does provide a text equivalent for non-text elements, typically through the "ALT" field.
1.2.1 – Audio-only and Video- only (Pre-recorded)	A transcript is provided for audio-only content and a transcript or audio description is provided for video-only content.	Not Applicable		Migrator for Notes to Exchange does not contain prerecorded audio or video media.
1.2.2 – Captions (Pre-recorded)	Captions are provided for video with audio.	Not Applicable		
1.2.3 – Audio Description or Media Alternative (Pre-recorded)	A transcript and / or audio descriptions are provided for video with audio.	Not Applicable		
1.3.1 – Info and Relationships	Information and content relationships implied by formatting are communicated in text or in a way that works with assistive technology.	Partially Supports		Migrator for Notes to Exchange uses legacy thick- client controls which may not support programmatic control.
1.3.2 – Meaningful Sequence	The reading order of content is meaningful, no matter how a user accesses or consumes it.	Supports		Migrator for Notes to Exchange uses content sequence to present meaning.
1.3.3 – Sensory Characteristics	Instructions rely on more than one sense.	Supports		Migrator for Notes to Exchange does not rely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.4.1 – Use of Color	Color is not the only way used to distinguish an element, convey meaning, indicate an action, or prompt a response.	Supports		Supported in main thick client UI. Migrator for Notes to Exchange's log viewer interface provides web pages which use content and markup to make information available without color.
1.4.2 – Audio Control	A mechanism is provided to control audio that plays on page automatically for more than three seconds.	Not Applicable		Migrator for Notes to Exchange does not contain any audio.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.1.1 – Keyboard	All functionality is operable using a keyboard (with exceptions).	Partially Supports		Standard keyboard navigation/access is provided throughout Migrator for Notes to Exchange and its help system. Keyboard shortcuts, shortcut keys and menu commands are readily available. Minor exceptions in Migrator for Notes to Exchange involve limited numbers of commands.
2.1.2 – No Keyboard Trap	The focus does not get trapped on any element in keyboard-only navigation.	Partially Supports		Migrator for Notes to Exchange supports focus with some exceptions where a standard exit method cannot be used to change focus, and a pointing device is required. It is currently not possible to move from menus (Left) to content (Right) without a pointing device (usually achieved by CTRL+Tab)
2.1.4 – Character Key Shortcuts	No single-key shortcuts are used, or a way to turn them off or change them is provided.	Not Applicable		Migrator for Notes to Exchange does not use single character key shortcuts.
2.2.1 – Timing Adjustable	If a page has a time limit, users can turn the time limit off, adjust it, or extend it.	Not Applicable		Migrator for Notes to Exchange has no operations with time limits for user reaction.
2.2.2 – Pause, Stop, Hide	User controls are provided for moving or dynamically changing content.	Not Applicable		Migrator for Notes to Exchange does not present moving, blinking, scrolling, or auto-updating information.
2.3.1 – Three Flashes or Below	No content flashes more than three times per second, or the flash is below flash thresholds.	Not Applicable		Migrator for Notes to Exchange does not use flashing elements.
2.4.1 – Bypass Blocks	When blocks of content are repeated on multiple pages, a mechanism is provided to bypass / skip them.	Not Applicable		Migrator for Notes to Exchange is not a web- based application, but it does provide ways to bypass content that is repeated.



2.4.2 – Page Titled	Page titles clearly describe the page topic or page	Supports	Migrator for Notes to Exchange is not a web-
	purpose.		based application. The pages of the Log viewer
			are compliant with this requirement.

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.4.3 – Focus Order	The tabbing order of the content is meaningful and supports operation.	Supports		Migrator for Notes to Exchange is not a web- based application but is compliant with this requirement.
2.4.4 – Link Purpose (In Context)	The purpose of each link can be determined from the link text alone or from the link text and its related context.	Supports		
2.5.1 – Pointer Gestures	A single pointer alternative to complex pointer or touch gestures is provided.	Not Applicable		Migrator for Notes to Exchange is not a web- based application and does not support multipoint or path-based gestures for operation.
2.5.2 - Pointer Cancellation	For functionality that is operated by a single pointer, a way to cancel the pointer input is provided.	Not Applicable		Migrator for Notes to Exchange is not a webbased application.
2.5.3 – Label in Name	The programmatic name contains the text that is presented visually.	Not Applicable		Migrator for Notes to Exchange is not a web- based application.



For functions that are triggered by moving a device or by gesturing toward a device, an alternative way of triggering the response is provided.	Not Applicable	Migrator for Notes to Exchange is not a web- based application and has no motion actuation functionality.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.1.1 – Language of Page	Each page has a human language assigned.	Not Applicable		Migrator for Notes to Exchange is not a webbased application.
3.2.1 – On Focus	Interactive elements receiving focus do not trigger any functionality.	Supports		
3.2.2 – On Input	Interactive elements receiving input do not trigger any functionality.	Supports		
3.2.6 – Consistent Help	Help options provided are consistently available and in the same relative place throughout.	Supports		
3.3.1 – Error Identification	When input error is detected, the user is notified and the error is described.	Partially Supports		
3.3.2 – Labels or Instructions	A persistent visible label and / or instructions are provided for elements that require user input.	Supports		
3.3.7 – Redundant Entry	Information that the user has already entered during a process is made available to them.	Not Applicable		
4.1.1 — Parsing	HTML code is clean and well formed in a way that it can be interpreted by browsers and assistive technology. *Note: Criterion 4.1.1 – Parsing, has been removed in version 2.2 and is considered automatically met for versions 2.1 and 2.0.	Supported		
4.1.2 – Name, Role, Value	All user interface components communicate their accessibility properties and actions to assistive technology.	Partially Supports		Migrator for Notes to Exchange uses legacy thick- client controls which may not support programmatic control. Assistive technologies are compatible in most cases.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.2.4 – Captions (Live)	Synchronized captions are provided for live videos containing audio.	Not Applicable		Migrator for Notes to Exchange does not contain any live audio.
1.2.5 – Audio Description (Pre-recorded)	If there is important visual content in a video that is not presented in the accompanying audio, an audio description is provided.	Not Applicable		Migrator for Notes to Exchange does not contain any prerecorded audio or video.
1.3.4 – Orientation	Screen orientation is not restricted unless the orientation is considered essential.	Not Supported		Migrator for Notes to Exchange is not a web- based application and is not designed to run in portrait mode.
1.3.5 – Identify Input Purpose	For each form field collecting user information, the purpose of the field is programmatically declared.	Partially Supports		Migrator for Notes to Exchange uses legacy thick- client controls which may not support programmatic control. Assistive technologies are compatible in most cases.
1.4.3 – Contrast (Minimum)	The contrast ratio between regular-sized, nondecorative text and its background is at least 4.5:1.	Partially Supports		Migrator for Notes to Exchange has some UI elements that have insufficient contrast.
1.4.4 – Resize Text	Text can be resized up to 200% without loss of content or function.	Supports		Migrator for Notes to Exchange relies on the zoom capabilities of the operating system.
1.4.5 – Images of Text	Aside from a few specific exceptions, there are no images of text.	Not Applicable		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.4.10 – Reflow</u>	Content presentation is responsive and doesn't require scrolling in two dimensions.	Not Applicable		Migrator for Notes to Exchange is not a web- based application. There is no horizontal scrolling required.
1.4.11 – Non-Text Contrast	The contrast ratio between non-text elements (including any states) and their background is at least 3:1.	Supports		
1.4.12 – Text Spacing	Text spacing can be overridden to improve the reading experience.	Not Applicable		Migrator for Notes to Exchange is not a webbased application.
1.4.13 – Content on Hover Focus	When additional content is presented on hover or on focus, the new content is persistent and dismissable.	Not Applicable		Migrator for Notes to Exchange is not a webbased application.
2.4.5 – Multiple Ways	There is more than one way to reach each page.	Not Applicable		Migrator for Notes to Exchange is not a webbased application.
2.4.6 – Headings and Labels	Headings and labels are clear and descriptive.	Supports		Migrator for Notes to Exchange is not a web- based application but is compliant with this requirement.
2.4.7 – Focus Visible	Keyboard focus is clear and visible.	Partially Supports		Migrator for Notes to Exchange supports standard Windows interfaces to provide visual on-screen focus.



2.4.11 – Focus Not Obscured (Minimum)	When an actionable element receives focus, at least a portion of it remains visible.	Supports	
2.5.7 – Dragging Movements	If any part of a website requires a dragging movement, an alternative means of dragging, such as tapping or clicking, is provided.	Not Applicable	Migrator for Notes to Exchange does not rely on dragging for user actions.

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2.5.8 – Target Size (Minimum)	The size of a target is at least 24 by 24 CSS pixels (with exceptions).	Not Applicable		Migrator for Notes to Exchange is not a webbased application.
3.1.2 – Language of Parts	Assistive technology can distinguish and reflect when the human language on a page changes.	Not Applicable		Migrator for Notes to Exchange is not a webbased application.
3.2.3 – Consistent Navigation	Navigational elements are consistently displayed, including their location and the order of their content.	Supports		Migrator for Notes to Exchange is not a web- based application but is compliant with this requirement.
3.2.4 – Consistent Identification	Components with the same functionality are consistently identified.	Supports		Migrator for Notes to Exchange is not a web- based application but is compliant with this requirement.
3.3.3 – Error Suggestion	Users receive helpful / specific suggestions when they make errors.	Supports		
3.3.4 – Error Prevention (Legal, Financial, Data)	When users enter financial or legal data, submissions are reversible, and data is checked and confirmed before submission is finalized.	Not Applicable		Migrator for Notes to Exchange is not a webbased application.
3.3.8 – Accessible Authentication (Minimum)	When a cognitive function test is used to authenticate a user, an alternative way to authenticate, or a help mechanism to complete the authentication is provided	Not Supported		Migrator for Notes to Exchange requires entry of passwords and/or multi-factor authentication during project configuration.
4.1.3 – Status Messages	Status messages can be presented to the user by assistive technology without receiving focus.	Not Applicable		Migrator for Notes to Exchange is not a webbased application.



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.2.6 – Sign Language (Pre-recorded)	Sign-language interpretation of audio is provided for pre-recorded videos.	Not Applicable		Migrator for Notes to Exchange does not contain
<u>Tecorded)</u>	pre-recorded videos.			prerecorded audio or video media.
1.2.7 – Extended Audio	Videos without sufficient pauses for audio	Not Applicable		Migrator for Notes to Exchange does not contain
<u>Description (Pre-recorded)</u>	description are extended so that audio descriptions can be added.			prerecorded audio or video media.
1.2.8 – Media Alternative (Pre-recorded)	A text alternative, like a descriptive transcript, is provided for all pre-recorded video with audio.	Not Applicable		Migrator for Notes to Exchange does not contain
<u>Tecorded)</u>	provided for all pre-recorded video with addio.			prerecorded audio or video media.
1.2.9 – Audio-only (Live)	Live text captioning or a transcript is provided for live audio.	Not Applicable		Migrator for Notes to Exchange does not contain
	audio.			any live audio.
1.3.6 – Identify Purpose	The purpose of elements is programmatically	Not Applicable		Migrator for Notes to Exchange is not a web-
	declared by adding semantics or metadata.			based application.
1.4.6 – Contrast (Enhanced)	The contrast ratio between regular-sized, non-	Partially		Migrator for Notes to Exchange has some UI
	decorative text and its background is at least 7:1.	Supports		elements that have insufficient contrast.
1.4.7 – Low or No Background	Audio contains little to no background noise, or	Not Applicable		Migrator for Notes to Exchange does not contain
<u>Audio</u>	background noise can be turned off.			prerecorded audio or video media.
1.4.8 – Visual Presentation	Users can adjust a range of presentation options.	Not Supported		
1.4.9 – Images of Text (No	There are no images of text.	Not Applicable		
Exception)				



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.1.3 – Keyboard (No Exception)	All page functionality is operable using a keyboard (with no exceptions).	Not Supported		Standard keyboard navigation/access is provided throughout Migrator for Notes to Exchange and its help system. Keyboard shortcuts, shortcut keys and menu commands are readily available. Minor exceptions exist involving a limited number of commands.
2.2.3 – No Timing	With the exception of real-time events, no content requires timed interaction.	Not Applicable		Migrator for Notes to Exchange has no operations with time limits for user reaction.
2.2.4 – Interruptions	Interruptions can be postponed, suppressed, or configured.	Not Applicable		
2.2.5 – Re-authenticating	User data is saved when re-authenticating.	Not Applicable		
2.2.6 – Timeouts	Users are warned when extended inactivity could cause data loss.	Not Applicable		
2.3.2 – Three Flashes	No content flashes more than three times per second.	Not Applicable		Migrator for Notes to Exchange does not use flashing elements.
2.3.3 – Animation from Interactions	If an animation is triggered by a user interaction, users can stop the animation.	Not Applicable		Migrator for Notes to Exchange does not use animation.



2.4.8 – Location	Users can orient themselves within a set of pages.	Not Applicable		Migrator for Notes to Exchange is not a webbased application.
2.4.9 – Link Purpose (Link Only)	Every link's purpose is clear from its text.	Not Applicable		Migrator for Notes to Exchange is not a webbased application.
2.4.10 – Section Headings	Content is broken up by section headings.	Supports		
2.4.12 – Focus Not Obscured (Enhanced)	When an actionable element receives focus, the entire component is visible.	Not Applicable		Migrator for Notes to Exchange is not a webbased application.
Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.4.13 – Focus Appearance	Focus indicators have sufficient color contrast and are sized to be clearly visible.	Partially Supports		Migrator for Notes to Exchange supports standard Windows interfaces to provide visual on-screen focus.
2.4.13 – Focus Appearance 2.5.5 – Target Size		· ·		standard Windows interfaces to provide visual



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.1.3 – Unusual Words	Words or phrases that are ambiguous or unfamiliar are defined.	Not Supported		
3.1.4 – Abbreviations	Abbreviations are explained or offered in expanded form close by.	Not Supported		
3.1.5 – Reading Level	Content is provided at an eighth grade reading level, or an alternative version at or below an eighth grade reading level is provided.	Not Supported		
3.1.6 – Pronunciation	Words that are hard to pronounce are clarified nearby.	Not Supported		
3.2.5 – Change on Request	Content on the page doesn't change unless users initiate it.	Not Applicable		Migrator for Notes to Exchange is not a webbased application.
3.3.5 – Help	Contextual instructions or cues are provided to help users complete and submit forms.	Not Supported		
3.3.6 – Error Prevention (All)	For any form where a user submits information, the user can reverse, verify, or confirm changes or deletions.	Not Supported		
3.3.9 – Accessible Authentication (Enhanced)	When a cognitive function test is used to authenticate a user, at least one other authentication method is available which is not a cognitive function test.	Not Supported		