Quest Data Modeler Prepaid Training Package

Overview

The **Quest Data Modeler (QDM)** Training service is a prepackaged series of interactive, remote (unless otherwise agreed) workshops designed to facilitate foundational training sessions covering the **Quest Data Modeler** components and familiarize your staff with product capabilities and core terminology.

The Knowledge Transfer package consists of the following stages:

- Discover: Collect and verify workshop prerequisites & targeted teams/participants
- Design: Definition / Modification to delivery schedule, session platform, and agendas
- Knowledge Transfer: Delivery of foundational workshops covering the defined product components

Outcomes

The main benefits of using the **Quest Data Modeler** Training Package Service are:

- Ensure your teams have a foundational understanding of product functionality and terminology
- Provide a platform for questions and answers prior to deep diving into solution use
- Sessions can be recorded for extended learning

Approach and Activities

Quest will work with the necessary stakeholders and subject matter experts to schedule, execute, and document **Quest Data Modeler** Knowledge Transfer workshops. The activities performed may vary based on the complexity of your environment and technical needs.

Discovery Phase

Quest will host one (1) workshop with you to review knowledge transfer session prerequisites, identify participants, and assess your readiness. This session will include:

- Introduction, roles & responsibilities, communication
- Review of purchased modules
- Workshop requirements & recommendations
- Attendee roles and responsibilities
- Desired delivery tempo and schedule

Design Phase

Quest will host one (1) workshop with your team to document the planned workshop participants, structure, and delivery timing:

- Review predefined session agendas.
- Align targeted participants to sessions.
- Agree on the session delivery platform.
- Review Resource availability.

Knowledge Transfer Phase

Quest will host a series of online product module-based workshops with the required end-users based on pre-defined topics: See **Appendix A** for details regarding the Knowledge Transfer Workshop(s).

Conditions and Limitations

Conditions

You must already have access to **Quest Data Modeler** provisioned in accordance with applicable documentation prior to performance of this package.

Limitations

This specifically excludes training on erwin Data Modeler, which is available via a different offering.

Prerequisites and Assumptions

As part of the offering, you agree to cooperate with Quest in its delivery of the Services and to the following responsibilities:

- The number of workshop participants is not to exceed the number of licenses purchased, with a maximum of ten (10) per class, unless expressly agreed upon in writing and coordinated by you and Quest.
- All Service activity sessions and workshops are to be completed within an eight (8) consecutive business-week period and not to exceed a total of sixteen (16) cumulative hours of Quest level of effort.
- This Service expires twelve (12) months from the date of purchase.
- Quest uses Microsoft Teams for web/teleconferencing; however, an equivalent solution of yours can be used by mutual consent.
- No Service shall be performed during local, state, or federal holidays unless expressly agreed upon in writing and coordinated by you and Quest.

- This Service is expected to be delivered remotely and does not include Travel & Expenses. Travel & Expenses will have an additional cost if incurred solely due to a request by you and will be invoiced at cost. All travel must be preplanned through project management.
- The project team shall be assigned following Quest's receipt of the SO executed by you and your PO (if required). The Services shall start upon mutual agreement of the parties. The typical lead time for scheduling the start of delivery is four to six weeks.
- The Service will be delivered in the English language, unless expressly agreed upon in writing and coordinated by you and Quest.
- You will ensure end users have the appropriate access to the **Quest Data Modeler** environment.
- You will ensure relevant business and technical resources are identified and available to participate in defined phases, answer questions, and complete planning and design phases as scheduled or needed.
- You are responsible for the scheduling and attendance of workshop participants.

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AVD-ERW-PP	**QUEST DATA MODELER PREPAID TRAINING**

Appendix A – Quest Data Modeler Knowledge Transfer Sessions *(subject to change)*

Session	Topics
Session 1	Basic Quest Data Modeler Modeling a. Product Introduction b. UI (User Interface) Overview c. Data Model Overview: I. Terminology and Notations II. What and Why III. Types of Models d. Fundamental Modeling Objects: I. Entities/Tables II. Attributes/Columns III. Relationships IV. Keys and Indexes e. Creating Conceptual Models: I. Entities
Session 2	**Part 1** a. Refining Logical Data Models: I. Relationships II. Visualization Features: III. Subject Areas IV. Diagrams V. Hide/Unhide VI. Fonts, Styles, Colors and Themes VII. Object Placement, Drawing Objects and Model Layout VIII. Display Standards
	Part 2 a. Building Physical Data Models and DDL (Data Definition Language): I. Views II. Materialized Views b. Model Standards: I. Domains, Default Values and Validation Rules II. Naming Standards III. Datatype Standards

Session	Topics
	c. Generating Model Documentation: I. Reporting (Download options)
Session 3	**Part 1** Advanced **Quest Data Modeler** Modeling a. UDPs (User-Defined Properties) b. Design Layers: I. "Classic" Logical/Physical Model II. Logical-Only Model III. Physical-Only Model c. Managing and Maintaining Enterprise Model Architecture
	Part 2 a. Reverse Engineering b. Triggers c. Forward Engineering (Schema Generation): I. Check Model II. Forward Engineering Options and Script Preview III. Alter Script Generation d. Complete Compare
Session 4	**Basic Workgroup modeling (Mart 101):** a. QDM access management b. Mart Admin Features i. Users, Profiles and Permissions ii. Catalog Administration iii. Central NSM (Naming Standards Management) iv. Logs v. Settings c. Quest DM Workgroup Features i. Version Management ii. Model Locking and Multiuser Features iii. Enterprise Glossary iv. Enterprise Modeling Compliance
	Advanced Workgroup modeling (Mart 201): a. DI (Data Intelligence) Integration b. DevOps (Git) Integration c. DBT

Session	Topics
	d. ER360 (Portal) e. AI support