

# Forum Partners optimizes Office 365 reporting, security and spend

Quadrotech Nova enabled the global investment management firm to optimize their Office 365 use and security



“By making sure users are fully utilizing the tools available to them, we’re able to maximize our Office 365 spend.”

*Kaname Tanaka*  
Global IT Systems Manager

## CUSTOMER PROFILE



<b>Company</b>	Forum Partners
<b>Industry</b>	Investment Management
<b>Country</b>	UK
<b>Employees</b>	100
<b>Website</b>	<a href="http://forumpartners.com">forumpartners.com</a>

## BUSINESS NEED

Forum Partners was finding the native Office 365 reporting to be challenging and time-consuming. Needing to optimize their cloud spend as well as monitor the security and compliance of their environment, Forum Partners searched for a better solution.

## SOLUTION

Quadrotech Nova by Quest is a SaaS platform of integrated services for managing Office 365. The reporting tool in Quadrotech Nova enabled Forum Partners to streamline their Office 365 reporting, optimize costs and strengthen security.

## BENEFITS

- Significantly reduced the time and effort needed to verify and audit security permissions
- Saved costs by finding and removing inactive users
- Enhanced user utilization and maximized cloud spend

## SOLUTIONS AT A GLANCE

[Quadrotech Nova](#)

Forum Partners is a global real estate investment and asset management firm headquartered in London. As a company operating in a regulated industry, the IT and compliance teams are diligent when it comes to monitoring and securing their Office 365 cloud environment. However, Forum Partners was finding it quite time-consuming to run reports directly in Microsoft's portal, and it was difficult to filter them so others could understand the output.

“The user interface is clear and enables me to quickly pull the reports I need, saving countless hours.”

*Kaname Tanaka  
Global IT Systems Manager*

In search of an Office 365 reporting tool that was both easy to use, and created easy-to-read usage reports, Forum Partners discovered the reporting capabilities of Quadrotech Nova. Since 2013, Forum Partners has relied on the reporting in Quadrotech Nova to supply its IT and compliance teams with straightforward Office 365 reports to meet their auditing and compliance needs.

Kaname Tanaka, Global IT Systems Manager at Forum Partners, is responsible for managing their Office 365 tenant.

“As the IT Systems Manager, I use the license reports most often. These reports allow me to pinpoint the users who are not fully utilizing the various Office 365 components, and can help us identify any licensing discrepancies for inactive users such as former employees. By making sure users are fully utilizing the tools available to them, we're able to maximize our Office 365 spend.

“I often get requests from colleagues to pull and send the Quadrotech Nova Office 365 mail traffic reports. These reports show the size and number of emails flowing in and out of our tenant, as well as the type of emails such as spam, malware, inbound, etc. I can create specific reports on spam and malware, distribution groups, and mail traffic, by user for customizable

time periods. The reports are extremely shareable to others in my department and company, which is essential for keeping my colleagues informed and meeting compliance regulations.

“My favorite reporting feature is the easy-to-navigate tree. The user interface is clear and enables me to quickly pull the reports I need, saving countless hours. The support team is also extremely responsive, which is always a bonus when working in IT.”

Forum Partners recently found themselves in a situation where they needed to check on a former employee's account and access. They added all of the Reporting modules, including the security and auditing product to their subscription to offer additional insights, and help save even more time.

#### ABOUT QUEST

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Office 365 management, and cyber security resilience, Quest helps customers solve their next IT challenge now. Quest Software. Where next meets now.

#### PRODUCTS & SERVICES

##### SOFTWARE

Quadrotech Nova