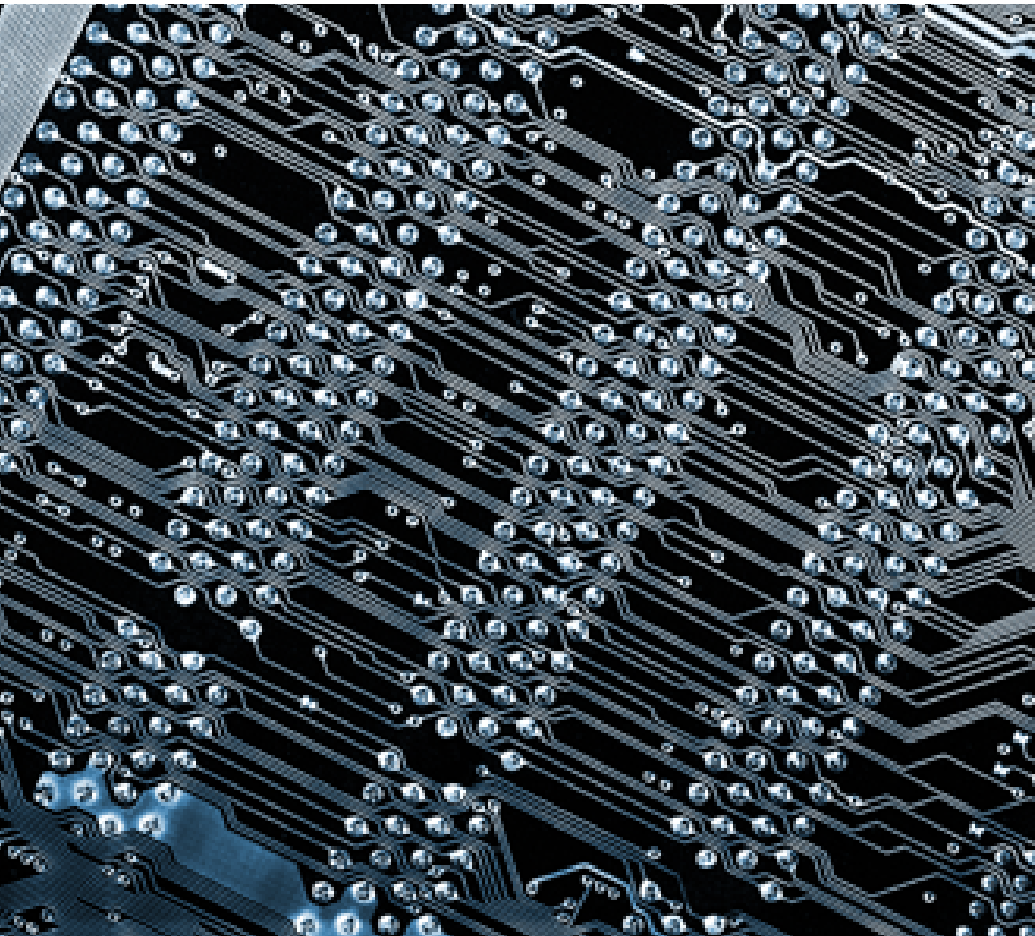# Otto Group IT saves time and resources moving archives to Office 365

Quadrotech Archive Shuttle migrates 30 terabytes of Enterprise Vault data to Microsoft Office 365

> "In order to save time, money and OnPrem storage space we decided to migrate the archived mail objects directly to the cloud using a third party tool – Quadrotech made the best impression when comparing different vendors."
>
> *Susanne Webel*
> *Senior Project Manager*

BUSINESS NEED

In order to save time, money and storage space in their on-premises infrastructure, Otto Group decided to move their email archives to the cloud. After a test of native migration tools failed to meet their legal and compliance requirements, Otto Group IT searched for a better alternative.

SOLUTION

Quadrotech Archive Shuttle by Quest is a proven archive migration tool that enabled Otto Group IT to save time and internal resources when they migrated their 30TB of email archive data from Enterprise Vault to Microsoft Office 365.

BENEFITS

- All data now resides in a single location and is accessible 24/7

- Once the migration is completed, the on-premises Enterprise Vault environment can be decommissioned as well as associated storage

- Reduction in a costly 3rd party support agreement with Veritas

SOLUTIONS AT A GLANCE

Quadrotech Archive Shuttle

Founded in Germany in 1949, today the Otto Group is a globally active retail and services group with around 52,560 employees in 30 major company groups and does business in over 30 countries in Europe, North and South America, and Asia. Its business activities are grouped into three segments: Multichannel Retail, Financial Services, and Service. With online revenues of approximately 7.7 billion euros, the Otto Group is one of the world's largest online retailers.

> "We used Archive Shuttle in order to migrate our OnPrem mail archives to the cloud. We chose Quadrotech during the RFP process because Quadrotech appeared to us to be the vendor with the most experience in Office 365 migration scenarios and also the one with the best service offerings."
>
> *Susanne Webel*
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Otto Group IT delivers innovative and efficient fit-for-purpose IT solutions helping the Otto Group to push the limits.

CHALLENGES INCREASING

- Struggles with native tools

- Customer required calendars to be excluded from migration

- Some users post-migration started to receive unread notifications, which was an Enterprise Vault issue. Quadrotech, now part of Quest, worked with the customer to resolve this by configuring a mail rule in Office 365 which blocked these items from being sent

Susanne Webel, the Senior Project Manager for the Workplace Services Division at Otto Group IT in Hamburg said: "When the decision was made to migrate user data (i.e. mailboxes) to the cloud we also decided to discontinue our archiving solution and move the data back to the user's mailboxes. In order to save time, money (and OnPrem storage space) we decided to migrate the archived mail objects directly to the cloud using a third party tool – Quadrotech's Archive Shuttle made the best impression when comparing different vendors."

Prior to working with Quadrotech, Otto Group IT did a test migration from Enterprise Vault– they exported some PST Files and imported them into Office 365. This was the first step they took since they wanted to test native migration capabilities. There were many challenges with using the native tools for migrations, including legal and compliance aspects involved with doing it manually. Ensuring chain of custody and fidelity of every message is in fact, a main goal of the migration - not to incur heavy risks for

the business, since native migrations provide no means to confirm that items in the source successfully made it to the target unchanged. Otto Group IT then looked for third-party vendors to migrate Enterprise Vault archives seamlessly and without doing anything on their end, as they were managed post-migration.

SOLUTION

- Migrated 30TB of data from Enterprise Vault to the primary mailboxes in Office 365

- Fully managed solution from Quadrotech

"We used Quadrotech Archive Shuttle in order to migrate our OnPrem mail archives to the cloud. We chose Quadrotech during the RFP process because Quadrotech appeared to us to be the vendor with the most experience in Office 365 migration scenarios and also the one with the best service offerings," explains Susanne.

Otto Group IT ultimately chose managed migration services from a third-party vendor, otherwise it would've taken months, maybe years to manually migrate their PST files to Office 365, and they simply didn't have the tools nor the internal resources to achieve this. Managed migration proved to be a perfect fit for their situation, and also freed up time and resources so that employees could concentrate on their daily tasks.

PRODUCTS & SERVICES

SOFTWARE

Quadrotech Archive Shuttle

Quadrotech
by Quest

Type	last 10 minutes	last hour	last 24 hours	last 7 days	last 30 days	last 3 months	last 6 months	last 12 months	all
Collected Items	35 619	134 054	4 969 505	20 203 908	38 555 348	101 431 539	115 390 893	115 406 738	115 406 738
Collected Size (Uncompressed)	7,31 GiB	23,42 GiB	1,19 TiB	5,25 TiB	9,55 TiB	20,07 TiB	22,3 TiB	22,31 TiB	22,31 TiB
Exported Items	0	0	4 968 343	18 037 060	37 211 646	100 075 695	113 936 504	114 025 984	114 025 984
Exported Size (Uncompressed)	0 Bytes	0 Bytes	1,18 TiB	4,53 TiB	9,36 TiB	19,87 TiB	22,1 TiB	22,11 TiB	22,11 TiB
Imported Items	9 785	67 118	4 362 686	18 156 892	36 577 296	99 438 850	113 374 824	113 389 119	113 389 119
Imported Size (Uncompressed)	1,42 GiB	12,97 GiB	1,1 TiB	4,71 TiB	9,27 TiB	19,78 TiB	22,02 TiB	22,02 TiB	22,02 TiB

Quadrotech Archive Shuttle: Otto Group Project Statistics

Mapping Statistics

Quadrotech did routine daily checks to monitor the migration and sent Otto Group IT weekly updates. Above is an example of weekly statistics from a managed migration project.

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"Quadrotech's tools, and the managed service that is part of the Quadrotech offerings, simply saved a whole lot of effort and time that could be invested in other technical challenges and aspects of the Office 365 migration. For us this was a fairly simple calculation that definitely paid off. The archive migration happened very smooth and fast and with minimal impact for the users. I'm sure that other organizations can equally profit form Quadrotech's tools and services," says Webel.

ABOUT QUEST

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Office 365 management, and cyber security resilience, Quest helps customers solve their next IT challenge now. Quest Software. Where next meets now.

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Quadrotech
by Quest